

District of Columbia Fire and Emergency Medical Services Department

EMS Response Time Performance: Fiscal Year 2007 to date (October 2006—January 2007)

Number of EMS Incidents

	Current month (January 2007)	Prior month (December 2006)	FY 2007 year-to-date	FY 2006 Year-end Total	One Year Ago (January 2006)
Total Medical Incidents	10,004	10,367	39,245	117,380	9,388
Critical Medical Dispatches	4,775	5,380	19,822	61,540	5,101
Non-Critical Medical Dispatches	5,229	4,987	19,423	55,840	4,287

Percent of Critical Medical Dispatches Receiving First Advanced Life Support (ALS) Arrival Within 8:00 Minutes or Less, Dispatch-to-Scene

Month	Percent <= 8:00	FY 2007 Year-to-Date (cumulative)	Monthly Average ALS Response Time (minutes:seconds)	FY 2007 Year-to-date Average ALS Response Time
October 2006	85.9%	85.9%	5:23	5:23
November 2006	87.7%	86.8%	5:07	5:15
December 2006	88.1%	87.3%	5:05	5:12
January 2007	89.4%	87.8%	4:57	5:08

Percent of Critical Medical Dispatches Receiving First Transport Unit Arrival Within 13:00 Minutes or Less, Dispatch-to-Scene

Month	Percent <= 13:00	Monthly Average Transport Unit Response Time (minutes:seconds)
October 2006	94.6%	6:31
November 2006	96.4%	6:08
December 2006	96.4%	6:17
January 2007	97.5%	6:01

Percent of Non-Critical Medical Dispatches Receiving First Transport Unit Arrival Within 13:00 Minutes or Less, Dispatch-to-Scene

Month	Percent <= 13:00	Monthly Average Transport Unit Response Time (minutes:seconds)
October 2006	92.5%	7:08
November 2006	95.2%	6:21
December 2006	95.1%	6:34
January 2007	96.2%	6:28

Percent of All Medical Dispatches Receiving First Transport Unit Arrival Within 13:00 Minutes or Less, Dispatch-to-Scene, FY 2007

Month	Percent <= 13:00	Monthly Average Transport Unit Response Time (minutes:seconds)
October 2006	93.6%	6:48
November 2006	96.1%	6:12
December 2006	95.7%	6:20
January 2007	96.8%	6:14

EMS Response Time, Call-to-Scene Performance by Interval, Critical Medical Dispatches, January 2007

Average Response Time (minutes:seconds); January 2007			
	Call-to-Dispatch*	Dispatch-to-Scene**	Call-to-Scene***
First EMT	2:25	4:03	6:27
First Paramedic	2:32	4:56	7:28
First Transport Unit	2:35	5:59	8:35

* The Call-to-Dispatch interval is controlled by the Office of Unified Communications (OUC). This is the time it takes to process a 911 call. This interval begins with receipt of a 911 call at the Unified Communications Center (UCC) and ends with the beginning of dispatch of FEMS resources.

** The Dispatch-to-Scene interval is the component of response time that begins with the dispatch of FEMS resources by the OUC, and ends with the arrival of FEMS on the scene.

*** The Call-to-Scene interval is the complete response time segment from 911 call receipt to arrival on the scene.